

Iowa

Medicaid Program: Iowa Medicaid Enterprise (IME)

Program Administrator: Iowa Dept. of Human Services

Regional Telehealth Resource Center: Great Plains Telehealth Resource and Assistance Center

Covers the States of: Iowa, Minnesota, Nebraska, North Dakota, South Dakota, & Wisconsin

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Medicaid Telehealth Reimbursement	Summary	Iowa Medicaid pays for telehealth as long as it meets accepted health care practices and standards. The Medicaid program does not have a definition for telehealth, and therefore it is unknown if the term encompasses store-and-forward or remote patient monitoring. Beginning July 1, 2019, managed care plans in Iowa's Healthy and Well Kids in Iowa (Hawk-I) program, may cover telehealth and telemonitoring services, but do not appear to be mandated.
	Definitions	No reference found.
	Policy	<p>Department of Human Services is required to adopt rules to provide telehealth coverage under Medicaid. Such rules must provide that in-person contact between a health care professional and a patient is not required as a prerequisite for payment.</p> <p>Source: IA Senate File 505 (2015), Sec. 12(23), pg. 32-33. (Accessed Mar. 2019).</p> <p>In-person contact between a health care professional and patient is not required for payment for services otherwise covered and appropriately provided through telehealth as long as it meets the generally accepted health care practices and standards prevailing in the applicable professional community.</p> <p>Services provided in-person or through telehealth shall be treated as equivalent for purposes of reimbursement.</p> <p>Source: IA Admin Code Sec. 441, 78.55 (249A). (Accessed Mar. 2019).</p> <p>Beginning July 1, 2019, managed care plans in Iowa's Healthy and Well Kids in Iowa (Hawk-I) program, may cover telehealth and telemonitoring services, but do not appear to be mandated.</p> <p>Source: IA Hawk-I Benefits. (Accessed Mar. 2019).</p>
	Live Video	
Eligible Services / Specialties	No reference found.	



Medicaid Telehealth Reimbursement

Live Video	
Eligible Providers	No reference found.
Eligible Sites	No reference found.
Geographic Limits	No reference found.
Facility/Transmission Fee	No reference found.
Store-and-Forward	
Policy	No reference found.
Eligible Services/Specialties	No reference found.



Medicaid Telehealth Reimbursement

Store-and-Forward	
Geographic Limits	No reference found.
Transmission Fee	No reference found.
Remote Patient Monitoring	
Policy	<p>Beginning July 1, 2019, managed care plans in Iowa's Healthy and Well Kids in Iowa (Hawk-I) program, may cover telehealth and telemonitoring services, but do not appear to be mandated.</p> <p>Source: IA Hawk-I Benefits. (Accessed Mar. 2019).</p>
Conditions	No reference found.
Provider Limitations	No reference found.
Other Restrictions	No reference found.



Medicaid Telehealth Reimbursement

Email / Phone / Fax

No reference found.

Consent

No reference found.

Out of State Providers

No reference found.

Miscellaneous

Iowa Medicaid uses the 02 POS code adopted by Medicare.

Source: IAC 441-79.1(7)b(1). (Accessed Mar. 2019).

Private Payer Laws

Definitions

“Telehealth means the delivery of health care services through the use of interactive audio and video. Telehealth does not include the delivery of health care services through an audio-only telephone, electronic mail message, or facsimile transmission.”

Source: IA Code 514C.34(1)(c) (Accessed Mar. 2019).

Requirements

Policies, contracts, or plans providing third-party payment or prepayment of health or medical expenses shall not discriminate between coverage benefits for health care services that are provided in-person and the same health care services provided through telehealth.

Source: IA Code 514C.34(2) (Accessed Mar. 2019).



Private Payer Laws	Parity	Service Parity	<p>Health care services must be appropriately delivered by telehealth in accordance with accepted health care practices and standards, including all rules adopted by professional licensing boards.</p> <p>Source: IA Code 514C.34(3) (Accessed Mar. 2019).</p>
		Payment Parity	No explicit payment parity.
Professional Regulation/Health & Safety	Definitions	<p>Telecommunications and Technology Commission</p> <p>“Telemedicine means use of a telecommunications system for diagnostic, clinical, consultative, data, and educational services for the delivery of health care services or related health care activities by licensed health care professionals, licensed medical professionals, and staff who function under the direction of a physician, a licensed health care professional, or hospital, for the purpose of developing a comprehensive, statewide telemedicine network or education.”</p> <p>Source: IA Admin. Code, 751 7.1(8D). (Accessed Mar. 2019).</p>	
	Consent	No reference found.	
	Online Prescribing	<p>Pharmacists are prohibited from dispensing prescription drugs if the pharmacist knows or should have known that the prescription was issued solely on the basis of an Internet-based questionnaire, an Internet-based consult, or a telephone consult, and was completed without a pre-existing patient-provider relationship.</p> <p>Source: IA Admin. Code, 657 8.19(5). (Accessed Mar. 2019).</p> <p>A physician must be physically present with a woman at the time an abortion-inducing drug is provided.</p> <p>Source: IA Admin. Code, 653 13.10(3) (Accessed Mar. 2019).</p>	



Cross-State Licensing

Member of the Interstate Medical Licensure Compact.

Source: *Interstate Medical Licensure Compact. The IMLC. (Accessed Mar. 2019).*

Member of Physical Therapy Compact.

Source: *Physical Therapy Compact. Compact Map. (Accessed Mar. 2019) .*

Member of Nurse Licensure Compact.

Source: *Current NLC States and Status. NCSBN. (Accessed Mar. 2019) .*

Miscellaneous

Professional Board Telehealth-Specific Regulations

- IA Board of Medicine (**Source:** *IA Admin Code Sec. 653.13.11 (Accessed Mar. 2019).*)
- IA Board of Physical and Occupational Therapists (**Source:** *IA Admin Code Sec. 645-201.3 & 645-208.3 (Accessed Mar. 2019).*)

