

Michigan

Medicaid Program: Michigan Medicaid

Program Administrator: Michigan Dept. of Community Health

Regional Telehealth Resource Center: Upper Midwest Telehealth Resource Center

Covers the States of: Illinois, Indiana, Michigan & Ohio

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Medicaid Telehealth Reimbursement

Summary

Michigan Medicaid reimburses for live video telemedicine for certain healthcare professionals, for patients located at certain originating sites for specific services. There is no reimbursement for store-and-forward or remote patient monitoring.

Definitions

“Telemedicine is the use of telecommunication technology to connect a patient with a health care professional in a different location.”

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1667, Oct. 1, 2018 (Accessed Sept. 2018).

Assertive Community Treatment Program

Telepractice is the use of telecommunications and information technologies for the provision of psychiatric services to ACT consumers and is subject to the same service provisions as psychiatric services provided in-person.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 343 Oct. 1, 2018 (Accessed Sept. 2018).

Behavioral Health Treatment Services (BHT)

Telepractice is the use of telecommunications and information technologies for the exchange of encrypted patient data for the provision of services (e.g., access or travel to needed medical services may be prohibitive).

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 470 Oct. 1, 2018 (Accessed Sept. 2018).

Medication Therapy Management

Telepractice is the use of telecommunications and information technologies for the exchange of encrypted patient data for the provision of services. Telepractice must be obtained through real-time interactions between the beneficiary’s physical location (origin site) and the pharmacist provider’s physical location (distant site).

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1598 Oct. 1, 2018 (Accessed Sept. 2018).

Speech-Language and Audiology Services; Medication Therapy Management

“Telepractice is the use of telecommunications and information technologies for the exchange of encrypted patient data for the provision of speech, language and hearing services. Telepractice must be obtained through real-time interaction between the patient’s physical location (patient site) and the provider’s physical location (provider site).”

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1759 Oct. 1, 2018 (Accessed Sept. 2018).

Live video telemedicine is reimbursed, and should primarily be used when travel is prohibitive for the beneficiary or there is an imminent health risk justifying immediate medical need for services. Where face-to-face visits are required, telemedicine services may be used in addition to the required face-to-face visit, but cannot be used as a substitute.

Source: Dept. of Community Health, Medicaid Provider Manual, p. 1667, Oct. 1, 2018 (Accessed Sept. 2018).

Assertive Community Treatment Program

All telepractice interactions shall occur through real-time interactions between the ACT consumer and the physician/nurse practitioner from their respective physical location. Psychiatric services are the only ACT services that are approved to be provided in this manner.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 343 Oct. 1, 2018 (Accessed Sept. 2018).

Michigan Medicaid reimburses for the following services categories via live video:

- Inpatient Consults;
- Office or other outpatient consults
- Office or other outpatient services
- Psychiatric diagnostic procedures
- Subsequent hospital care
- Training services, diabetes
- End stage renal disease (ESRD) related services. However, there must be at least one in-person visit per month, by a physician, nurse practitioner, or physician's assistant, to examine the vascular site for ESRD services.
- Behavior change intervention, individual
- Behavior health and/or substance use disorder treatment
- Education service, telehealth
- Nursing facility subsequent care

Procedure codes and modifier information is contained in the MDHHS Telemedicine Services Database.

Source: Dept. of Community Health, Medicaid Provider Manual, p. 1667, Oct. 1, 2018 (Accessed Sept. 2018).

Speech-Language and Audiology Services

Speech, language and hearing services may be reimbursed. Requires an annual referral from a physician.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1759, Oct. 1, 2018 (Accessed Sept. 2018).

Assertive Community Treatment Program

The telepractice modifier, 99, must be used in conjunction with ACT encounter reporting code H0039 when telepractice is used.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 343 Oct. 1, 2018 (Accessed Sept. 2018).

Telepractice for BHT Services

Telepractice services must be prior authorized. Telepractice must be obtained through real-time interaction between the child's physical location (patient site) and the provider's physical location (provider site). Telepractice services are provided to patients through hardware or internet connection. It is the expectation that providers, facilitators, and staff involved in telepractice are trained in the use of equipment and software prior to servicing patients, and services provided via telepractice are provided as part of an array of comprehensive services that include in-person visits and assessments with the primary supervising BHT provider. Qualified providers of behavioral health services are able to arrange telepractice services for the purposes of teaching the parents/guardians to provide individualized interventions to their child and to engage in behavioral health clinical observation and direction (i.e. increase oversight of the provision of services to the beneficiary to support the outcomes of the behavioral plan of care developed by the primary supervising BHT provider).

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 470 Oct. 1, 2018 (Accessed Sept. 2018).

Physicians and practitioners are eligible to be distant site providers.

Source: Dept. of Community Health, Medicaid Provider Manual, p. 1668, Oct. 1, 2018 (Accessed Sept. 2018).

Telepractice for BHT Services

Qualified providers include:

- Board certified behavior analysts
- Board certified assistant behavior analysts
- Licensed psychologists
- Limited licensed psychologists
- Qualified behavioral health professionals

Occupational, physical and speech therapists are not included in this policy.

A facilitator trained in telepractice technology must be physically present with the patient.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 470 Oct. 1, 2018 (Accessed Sept. 2018).

Medication Therapy Management (MTM)

In the event that the beneficiary is unable to physically access a face-to-face care setting, an eligible pharmacist may provide MTM services via telepractice. Services must be provided through hardware or internet connection.

Source: Dept. of Community Health, Medicaid Provider Manual, p. 1598, Oct. 1, 2018 (Accessed Sept. 2018).

Prepaid Inpatient Health Plans/Community Mental Health (PIHP/CMH) can be either originating or distant sites.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 334, Oct. 1, 2018 (Accessed Sept. 2018).

Speech-Language and Audiology Services

Eligible providers:

- Licensed speech-language pathologist
- Licensed Audiologist in Michigan
- Speech language pathologist and/or audiology candidate under the direction of a qualified SLP or audiologist
- A limited licensed speech language pathologist under the direction of a fully licensed SLP or audiologist

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1759, Oct. 1, 2018 (Accessed Sept. 2018).

Speech-Language and Audiology Services

The patient site may be located within the school, at the patient’s home or any other established site deemed appropriate by the provider.

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1759, Oct. 1, 2018 (Accessed Sept. 2018).

Eligible originating sites:

- County mental health clinics or publicly funded mental health facilities;
- Federally Qualified Health Centers;
- Hospitals (inpatient, outpatient, or Critical Access Hospitals);
- Physician or other providers’ offices, including medical clinics;
- Hospital-based or CAH-based Renal Dialysis Centers;
- Rural Health Clinics;
- Skilled nursing facilities;
- Tribal Health Centers

Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1668, Oct. 1, 2018 (Accessed Sept. 2018).

Medicaid Telehealth Reimbursement

Live Video	Eligible Sites	<p>Prepaid Inpatient Health Plans/Community Mental Health (PIHP/CMH) can be either originating or distant sites.</p> <p>Source: <i>MI Dept. of Community Health, Medicaid Provider Manual, p. 334, Oct. 1, 2018 (Accessed Sept. 2018).</i></p> <p>Behavioral Health Therapy</p> <p>Eligible patient site:</p> <ul style="list-style-type: none"> • Center • Clinic • Patient's home • Any other established site deemed appropriate by the provider <p>Room must be free of distractions. A trained facilitator must be present at the patient site.</p> <p>Source: <i>MI Dept. of Community Health, Medicaid Provider Manual, p. 470 Oct. 1, 2018 (Accessed Sept. 2018).</i></p>
	Geographic Limits	No reference found.
	Facility/Transmission Fee	<p>Originating site may bill for a facility fee. MDHHS will reimburse the originating site provider the lesser of charge or the current Medicaid fee screen.</p> <p>Source: <i>Dept. of Community Health, Medicaid Provider Manual, p. 267, Oct. 1, 2018 (Accessed Sept. 2018).</i></p>
Store-and-Forward	Policy	<p>Telecommunication systems using store-and-forward technology are not included in MI Medicaid's telemedicine policy.</p> <p>Source: <i>Dept. of Community Health, Medicaid Provider Manual, p. 1668 (Accessed Sept. 2018).</i></p>
	Eligible Services/Specialties	No reference found.

Medicaid Telehealth Reimbursement

Store-and-Forward	Geographic Limits	No reference found.
	Transmission Fee	No reference found.
Remote Patient Monitoring	Policy	No reference found.
	Conditions	No reference found.
	Provider Limitations	No reference found.
	Other Restrictions	No reference found.

Medicaid Telehealth Reimbursement	Email/ Phone / Fax	No reference found.
	Consent	No reference found.
	Out of State Providers	<p>Telemedicine services must be provided by a health care professional who is licensed, registered or otherwise authorized to engage in his or her health care profession in the state where the patient is located.</p> <p>Source: Dept. of Community Health, Medicaid Provider Manual, p. 499, Oct. 1, 2018 (Accessed Sept. 2018).</p> <p>Behavioral Health Therapy Must be fully licensed in MI or be a practitioner who holds a limited license and is under the direction of a licensed psychologist.</p> <p>Source: Dept. of Community Health, Medicaid Provider Manual, p. 470, Oct. 1, 2018 (Accessed Sept. 2018).</p>
	Miscellaneous	<p>No reimbursement for remote access for surgical procedures, and use of robotics.</p> <p>Source: Dept. of Community Health, Medicaid Provider Manual, p. 1667, Oct. 1, 2018 (Accessed Sept. 2018).</p>
Private PayerLaws	Definitions	<p>“Telemedicine means the use of an electronic media to link patients with health care professionals in different locations. To be considered telemedicine, the health care professional must be able to examine the patient via a real-time, interactive audio or video, or both, telecommunications system, and the patient must be able to interact with the off-site health care professional at the time the services are provided.”</p> <p>Source: MI Compiled Law Svcs. Sec. 500.3476.</p>
	Requirements	<p>Insurers (including dental care corporations) shall not require face-to-face contact between a health care professional and a patient for services appropriately provided through telemedicine, as determined by the insurer. Telemedicine services shall be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his or her health care profession in the state where the patient is located. Telemedicine services are subject to all terms and conditions of the contract.</p> <p>Source: MI Compiled Law Services Sec. 500.3476.</p>

Private PayerLaws	Parity	Service Parity	<p>Insurers must cover services appropriately provided through telemedicine, as determined by the insurer.</p> <p>Source: <i>MI Compiled Law Services Sec. 500.3476.</i></p>
		Payment Parity	No explicit payment parity.
Professional Regulation/Health & Safety	Definitions		<p>“Telehealth” means the use of electronic information and telecommunication technologies to support or promote long-distance clinical health care, patient and professional health-related education, public health, or health administration. Telehealth may include, but is not limited to, telemedicine. As used in this subdivision, “telemedicine” means that term as defined in section 3476 of the insurance code of 1956, 1956 PA 218, MCL 500.3476.</p> <p>Source: <i>MI Compiled Laws Sec. 333.16283.</i></p>
	Consent		<p>Consent must directly or indirectly be obtained by a health care professional utilizing telehealth.</p> <p>Source: <i>MI Compiled Laws Sec. 333.16284.</i></p>
	Online Prescribing		<p>Providers must have an existing physician-patient relationship.</p> <p>Source: <i>MI Compiled Laws Sec. 333.17751.</i></p> <p>Controlled substances cannot be prescribed unless the prescribing is in a bona fide prescriber-patient relationship with the patient. A “bona fide prescriber-patient relationship” means a treatment or counseling relationship between a prescriber and a patient in which both of the following are present:</p> <ul style="list-style-type: none"> • The prescriber has reviewed the patient’s relevant medical or clinical records and completed a full assessment of the patient’s medical history and current medical condition, including a relevant medical evaluation of the patient conducted in-person or through telehealth. • The prescriber has created and maintained records of the patient’s condition in accordance with medically accepted standards. <p>Source: <i>MI Compiled Laws Sec. 333.7303a.</i></p>

Online Prescribing

A health professional providing telehealth service to a patient may prescribe the patient a drug if both the following are met:

- The health professional is a prescriber who is acting within the scope of his or her practice; and
- If the health professional is prescribing a controlled substance, the health professional must meet the requirements of this act applicable to that health professional for prescribing a controlled substance.

The health professional must also provide a referral for health care services that are geographically accessible to the patient, if medically necessary. They also must make himself or herself (or a delegated health professional) available for follow-up care or refer the patient to another health professional for follow-up care.

Source: *MI Compiled Laws, Sec. 16285.*

Cross-State Licensing

No reference found.

Miscellaneous

The Department is required to study the use of telemedicine to perform competency examinations by forensic psychiatrists.

Source: *SB 270 (2017).*

