

# Connecticut

**Medicaid Program:** Medical Assistance Program

**Program Administrator:** Connecticut Department of Social Services

**Regional Telehealth Resource Center:** Northeast Telehealth Resource Center

**Covers the States of:** Connecticut, Maine, Massachusetts, New Hampshire, New Jersey New York, Rhode Island & Vermont

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Medicaid Telehealth Reimbursement	Summary	<p>Connecticut Medicaid is required to cover telemedicine services for categories of health care that the commissioner determines are appropriate, cost effective and likely to expand access. The CT Medicaid Program manuals do not mention reimbursement for telemedicine but does indicate that while they do not provide reimbursement for behavioral health services provided electronically or over the phone, there is an exception for case management behavioral health services for clients age eighteen and under. Additionally, Connecticut does provide reimbursement for electronic consults (store-and-forward) between providers under certain circumstances.</p> <p>There is no reference to remote patient monitoring.</p>
	Definitions	<p>Definition for Telemedicine Demonstration Program for FQHCs: “Telemedicine means the use of interactive audio, interactive video or interactive data communication in the delivery of medical advice, diagnosis, care or treatment...Telemedicine does not include the use of facsimile or audio-only telephone.”</p> <p><b>Source:</b> <i>CT General Statute 17b-245c.</i></p>
	Live Video	<p>Policy</p> <p>CT Medicaid is required (within available state and federal resources) to provide coverage for telehealth services for categories of health care services that the commissioner determines are clinically appropriate to be provided through telehealth, cost effective for the state and likely to expand access to services for whom accessing healthcare poses an undue hardship.</p> <p><b>Source:</b> <i>CT Public Act No. 16-198 (SB 298 – 2016).</i></p> <p>Connecticut’s Medical Assistance Program will not pay for information or services provided to a client by a provider electronically or over the telephone, however there is an exception for case management behavioral health services for clients age eighteen and under.</p> <p><b>Source:</b> <i>CT Provider Manual. Physicians and Psychiatrists. Sec. 17b-262-342. Pg. 9, Aug, 2013 and CT Provider Manual. Psychologists. Sec. 17b-262-472. Pg. 7. (Accessed Sept. 2018) &amp; CT Provider Manual. Behavioral Health. Sec. 17b-262-918. Feb. 1, 2013. Pg. 6. (Accessed Sept. 2018).</i></p>

# Medicaid Telehealth Reimbursement

## Live Video

Eligible Services / Specialties

Case management behavioral health services for clients age eighteen and under is the only service allowed.

**Source:** *CT Provider Manual. Behavioral Health. Sec. 17b-262-918. Feb. 1, 2013. Pg. 6. (Accessed Sept. 2018).*

Eligible Providers

No reference found.

Eligible Sites

No reference found.

Geographic Limits

No reference found.

Facility/Transmission Fee

No reference found.

# Medicaid Telehealth Reimbursement

Store-and-Forward	Policy	<p>Federally Qualified Health Centers, outpatient office settings, outpatient hospital settings and clinic settings can be reimbursed for electronic consults (e-consults) for specialty care (provider to provider communication).</p> <p><b>Source:</b> CT Policy Transmittal 2017-07. Effective July 1, 2017. (Accessed Sept. 2018).</p>
	Eligible Services/Specialties	<p>Provider to provider specialty care is the only service that qualifies.</p> <p><b>Source:</b> CT Policy Transmittal 2017-07. Effective July 1, 2017. (Accessed Sept. 2018).</p>
	Geographic Limits	<p>No reference found.</p>
	Transmission Fee	<p>No reference found.</p>
Remote Patient Monitoring	Policy	<p>No reference found.</p>

# Medicaid Telehealth Reimbursement

Remote Patient Monitoring	Conditions	No reference found.
	Provider Limitations	No reference found.
	Other Restrictions	No reference found.
Email / Phone / Fax	<p>The department shall not pay for information or services provided to a client over the telephone except for case management.</p> <p><b>Source:</b> CT Provider Manual. Clinic. Sec. 17b-262-823. Ch. 8, pg. 87, Jan. 31, 2018. (Accessed Sept. 2018).</p>	
Consent	No reference found.	
Out of State Providers	No reference found.	

	Miscellaneous	No reference found.	
Private Payer Laws	Definitions	<p>“Telehealth” means the mode of delivering health care or other health services via information and communication technologies to facilitate the diagnosis, consultation and treatment, education, care management and self-management of a patient’s physical and mental health, and includes (A) interaction between the patient at the originating site and the telehealth provider at a distant site, and (B) synchronous interactions, asynchronous store-and-forward transfers or remote patient monitoring. Telehealth does not include the use of facsimile, audio-only telephone, texting or electronic mail.” See private payers section.</p> <p><b>Source:</b> CT General Statute 19a, Sec. 906.</p>	
	Requirements	<p>Each individual health insurance policy and group health insurance policy providing coverage of the type specified in subdivisions (1), (2), (4), (11) and (12) of section 38a-469 shall provide coverage for treatment provided via telehealth if it was covered if provided in-person and shall be subject to the same terms and conditions of the policy.</p> <p>No telehealth provider can charge a facility fee.</p> <p><b>Source:</b> CT Public Act No. 15-88 (2015); SB 467.</p>	
	Parity	Service Parity	<p>Coverage must be provided for telehealth if it would be covered in-person, subject to the terms and conditions of the policy.</p> <p><b>Source:</b> CT Public Act No. 15-88 (2015); SB 467.</p>
		Payment Parity	No explicit payment parity.

Definitions	<p>“Telehealth” means the mode of delivering health care or other health services via information and communication technologies to facilitate the diagnosis, consultation and treatment, education, care management and self-management of a patient’s physical and mental health, and includes (A) interaction between the patient at the originating site and the telehealth provider at a distant site, and (B) synchronous interactions, asynchronous store-and-forward transfers or remote patient monitoring. Telehealth does not include the use of facsimile, audio-only telephone, texting or electronic mail.” See private payers section.</p> <p><b>Source:</b> <i>CT General Statute 19a, Sec. 906.</i></p>
Consent	<p>At the time of the initial telehealth interaction, the provider shall provide information to the patient regarding treatment information, limitations of the telehealth platform, and obtain consent from the patient to provide telehealth services and disclose to the patient’s primary care provider records of the telehealth interaction.</p> <p><b>Source:</b> <i>CT Public Act No. 15-88 (2015); SB 467; SB 302 (2018).</i></p>
Online Prescribing	<p>No telehealth provider shall prescribe any schedule I, II or III controlled substance through the use of telehealth, except a schedule II or III controlled substance other than an opioid drug, in a manner consistent with federal law, for the treatment of a person with a psychiatric disability or substance use disorder, including but not limited to medication assisted treatment.</p> <p><b>Source:</b> <i>CT Public Act No. 15-88 (2015); SB 467; SB 302 (2018).</i></p>
Cross-State Licensing	<p>Department of Public Health may establish a process of accepting an applicant’s license from another state and may issue that applicant a license to practice medicine in the state without examination, if certain conditions are met.</p> <p><b>Source:</b> <i>CT General Statutes Sec. 20-12.</i></p>
Miscellaneous	<p>No reference found.</p>

