

Ohio

Medicaid Program: Ohio Medicaid

Medicaid Program Administrator: Ohio Department of Job and Family Services

Regional Telehealth Resource Center:

Upper Midwest Telehealth Resource Center
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STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>“The practice of telemedicine means the practice of medicine in this state through the use of any communication, including oral, written, or electronic communication, by a physician located outside this state.”</p> <p><i>Source: OH Revised Code Annotated, 4731.296.</i></p> <p>“Telehealth means the use of electronic communications to provide and deliver a host of health-related information and healthcare services, including, but not limited to physical therapy related information and services, over large and small distances.”</p> <p><i>Source: OH Admin. Code 4755-27-01.</i></p> <p>Telehealth service means a health care service delivered to a patient through the use of interactive audio, video, or other telecommunications or electronic technology from a site other than the site where the patient is located.</p> <p><i>Source: OH Revised Code, Sec. 5164.94.</i></p> <p><u>Speech Language Pathology</u> Telehealth means the use of telecommunications and information technologies for the exchange of information from one site to another for the provision of audiology or speech-language pathology services to an individual from a provider through hardwire or internet connection.</p> <p><i>Source: OH Admin. Code 4753-2-01</i></p>	<p>Telemedicine is the direct delivery of evaluation and management (E&M) or psychiatric services to a Medicaid eligible patient via synchronous, interactive, real-time electronic communication that comprises both audio and video elements.</p> <p><i>Source: Fact Sheet: Telemedicine Billing Guidance (Dec. 2016) & OH Admin. Code 5160-1. (Accessed Apr. 2018).</i></p>
Live Video Reimbursement	
<p>The department of Medicaid is required to establish standards for Medicaid payment for health care services the department determines are appropriate to be covered when provided as telehealth services.</p> <p><i>Source: OH Revised Code, Sec. 5164.95.</i></p>	<p>Ohio Medicaid covers live video telemedicine.</p> <p>Eligible Distant Site Providers</p> <ul style="list-style-type: none"> • Physicians (MD, DO) • Psychologists

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<p><u>Speech Language Pathology</u> Telehealth may be delivered through live video.</p> <p><i>Source: OH Admin. Code 4753-2-01</i></p>	<ul style="list-style-type: none"> Federally Qualified Health Center (medical and mental health) <p>See fact sheet for list of eligible CPT codes.</p> <p><i>Source: OH Fact Sheet: Telemedicine Billing Guidance (Dec. 2016) & OH Admin Code 5160-1. (Accessed Aug. 2016).</i></p>
Store and Forward Reimbursement	
<p><u>Speech Language Pathology</u> Telehealth may be delivered through store and forward.</p> <p><i>Source: OH Admin. Code 4753-2-01</i></p>	<p>Telemedicine is defined as being “synchronous, interactive, real-time”, excluding the use of store and forward technology.</p> <p><i>Source: Fact Sheet: Telemedicine Billing Guidance (Dec. 2016) (Accessed Apr. 2018).</i></p>
Remote Patient Monitoring Reimbursement	
<p>No reference found.</p>	<p>The home is not an acceptable place of service for either an originating or distant site.</p> <p><i>Source: Fact Sheet: Telemedicine Billing Guidance (Dec. 2016) (Accessed Apr. 2018).</i></p>
Email/Phone/FAX	
<p>No reference found.</p>	<p>Electronic mail, telephone and facsimile transmission are not telemedicine.</p> <p><i>Source: OH Admin. Code 5160-1.</i></p>
Online Prescribing	
<p>A physician shall not prescribe, personally furnish or otherwise provide, or cause to be provided any controlled substance or non-controlled substance to a person on whom the physician has never conducted a physical examination, with the exceptions listed below.</p> <p><u>Non-Controlled Substances Exceptions</u> <i>Prescribing is allowed when a patient is remote from the physician by complying with the following:</i></p> <ul style="list-style-type: none"> Establish the patient’s identity and physical location; Obtain the patient’s informed consent; Forward medical record to patient’s primary care provider (upon consent); Conduct an appropriate evaluation; Establish or confirm a diagnosis and treatment plan; Document information in patient’s medical record; Provide appropriate follow-up care; Make medical record of the visit available to patient; and Use appropriate technology sufficient to conduct all steps. 	<p>No reference found.</p>

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<p>Additional restrictions apply for controlled substances. See regulation.</p> <p><i>Source: OH Admin. Code 4731-11-09.</i></p>	
Consent	
<p>Informed consent is required (“patient’s agreement or signed authorization”). Must be documented in patient’s record.</p> <p><i>Source: OH Admin. Code 4731-11-09.</i></p> <p><u>Speech Language Pathology</u> A provider is required to inform the patient of specific telehealth limitations.</p> <p><i>Source: OH Admin. Code 4753-2-01</i></p>	<p>The originating site is responsible for obtaining informed consent.</p> <p><i>Source: OH Admin. Code 5160-1.</i></p>
Location	
<p>No reference found.</p>	<p>When the originating site is located within a five mile radius from the distant site, providers are not eligible for reimbursement.</p> <p>Provider types eligible as an originating site, either using a Q3014 HCPCS code or a GQ modifier:</p> <ul style="list-style-type: none"> • Primary Care Clinic • Outpatient Hospital • Rural Health Clinic (Medical) • Federally Qualified Health Clinic (Medical) • Physician • Professional Medical Group • Podiatrist • Optometrist <p>See fact sheet for additional billing rules.</p> <p>Excluded places of service for originating or distant site providers:</p> <ul style="list-style-type: none"> • Home • Inpatient hospital • Nursing facility • Inpatient psychiatric hospitals • Other POS exclusions for E&M and psychiatric codes <p><i>Source: Fact Sheet: Telemedicine Billing Guidance (Dec. 2016), (Accessed Apr. 2018).</i></p>
Cross-State Licensing	
<p>Ohio issues telemedicine certificates that allow the holder to engage in the practice of telemedicine in the state.</p> <p>Providers with telemedicine certificates cannot practice in OH without a special activity certificate.</p>	<p>No reference found.</p>

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<p><i>Source: OH Revised Code Annotated, Sec. 4731.296(C).</i></p> <p><u>Physical Therapy</u> Physical therapists and physical therapist assistants must hold a valid OH physical therapy license to treat a patient located in Ohio via telehealth.</p> <p><i>Source: OH Admin. Code 4755-27-01.</i></p>	
Private Payers	
No reference found.	No reference found.
Site/Transmission Fee	
No reference found.	<p>Originating site eligible for a facility fee using HCPCS code Q3014.</p> <p>See transmittal letter for additional billing rules.</p> <p><i>Source: Fact Sheet: Telemedicine Billing Guidance (Dec. 2016), (Accessed Apr. 2018). & OH Admin Code 5160-1.</i></p>
Miscellaneous	