

# Illinois

**Medicaid Program:** Illinois Medicaid

**Program Administrator:** Illinois Dept. of Healthcare and Family Services

**Regional Telehealth Resource Center:**

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<b>Definition of telemedicine/telehealth</b>	
<p>"Telehealth" means the evaluation, diagnosis, or interpretation of electronically transmitted patient-specific data between a remote location and a licensed health care professional that generates interaction or treatment recommendations. "Telehealth" includes telemedicine and the delivery of health care services provided by way of an interactive telecommunications system, as defined in subsection (a) of Section 356z.22 of the Illinois Insurance 20 Code.</p> <p>Telemedicine means the performance of any of the activities listed in Section 49, including, but not limited to, rendering written or oral opinions concerning diagnosis or treatment of a patient in Illinois by a person in a different location than the patient as a result of transmission of individual patient data by telephonic, electronic, or other means of communication.</p> <p>"Telemedicine" does not include the following:</p> <ol style="list-style-type: none"> <li>(1) periodic consultations between a person licensed under this Act and a person outside the State of Illinois;</li> <li>(2) a second opinion provided to a person licensed under this Act; and</li> <li>(3) diagnosis or treatment services provided to a patient in Illinois following care or treatment originally provided to the patient in the state in which the provider is licensed to practice medicine; and</li> <li>(4) health care services provided to an existing patient while the person licensed under this Act or patient is traveling.</li> </ol> <p><i>Source: IL Compiled Statutes, Chapter 225, 60/49.5.</i></p> <p>The Medical Practice Act of 1987 defines 'telemedicine' as "the performance of diagnosing patients, prescribing drugs, maintaining a medical office, etc., including but not limited to rendering written or oral opinions concerning diagnosis or treatment of a patient in Illinois by a person located outside the State of Illinois as a</p>	<p>"Telemedicine" is the use of a telecommunication system to provide medical services for the purpose of evaluation and treatment when the patient is at one medical provider location and the rendering provider is at another location.</p> <p><i>Source: IL Admin. Code, Title 89,140.403 (2012).</i></p> <p>"Telehealth is defined as the use of a telecommunication system to provide medical services between places of lesser and greater medical capability and/or expertise, for the purpose of evaluation and treatment. Medical data exchanged can take the form of multiple formats: text, graphics, still images, audio and video. The information or data exchanged can occur in real time (synchronous) through interactive video or multimedia collaborative environments or in near real time (asynchronous) through "store and forward" applications."</p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Apr. 2018).</i></p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 35, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016) &amp; Handbook for Encounter Clinic Services, pg. 16-17 (Aug. 2016). (Accessed Apr. 2018).</i></p>

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<p>result of transmission of individual patient data by telephonic, electronic, or other means of communication from within this State.”</p> <p><i>Source: IL Compiled Statutes, Chapter 225, 60/49.5 (2012).</i></p> <p>The Administrative Code for the Department of Healthcare and Family Services defines ‘telemedicine’ as “the use of a telecommunication system to provide medical services for the purpose of evaluation and treatment when the patient is at one medical provider location and the rendering provider is at another location.”</p> <p><i>Source: IL Admin. Code, Title 89,140.403 (2012).</i></p> <p>Under the Department of Public Health, telemedicine means the provision of clinical services to patients by physicians and practitioners from a distance via electronic communications.</p> <p><i>Source: IL Admin. Code, Title 77, Sec. 250.310</i></p>	
<b>Live Video Reimbursement</b>	
<p>Occupational therapy may be provided by telehealth as long as the standard of care is the same as in person care.</p> <p><i>Source: IL Statute, <u>225 ILCS 75/2</u>. (Sunsets on Jan. 1, 2024).</i></p> <p>IL Medicaid shall not require that a physician or other licensed health care professional be physically present in the same room as the patient for the entire time during which the patient is receiving telepsychiatry services.</p> <p><i>Source: IL Code 305, Sec. 5-5.25.</i></p> <p>(see Medicaid column)</p>	<p>Illinois Medicaid will reimburse for live video under the following conditions:</p> <ul style="list-style-type: none"> <li>• A physician or other licensed health care professional must be present with the patient at all times with the patient at the originating site;</li> <li>• The distant site provider must be a physician, physician assistant, podiatrist or advanced practice nurse who is licensed by Illinois or the state where the patient is located;</li> <li>• The originating and distant site provider must not be terminated, suspended or barred from the Department’s medical programs;</li> <li>• Medical data may be exchanged through a telecommunication system;</li> <li>• The interactive telecommunication system must, at a minimum, have the capability of allowing the consulting distant site provider to examine the patient sufficiently to allow proper diagnosis of the involved body system. The system must also be capable of transmitting clearly audible heart tones and lung sounds, as well as clear video images of the patient and any diagnostic tools, such as radiographs.</li> </ul> <p>An encounter clinic serving as the distant site shall be reimbursed as follows:</p> <ol style="list-style-type: none"> <li>1. If the originating site is another encounter clinic, the distant site encounter clinic shall receive no reimbursement from the Department. The originating site encounter clinic is responsible for reimbursement to the distant site encounter clinic; and</li> </ol>

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	<p data-bbox="883 254 1500 365">2. If the originating site is not an encounter clinic, the distant site encounter clinic shall be reimbursed for its medical encounter. The originating site provider will receive a facility fee.</p> <p data-bbox="837 394 1252 420"><i>Source: IL Admin. Code Title 89, 140.403.</i></p> <p data-bbox="837 449 1317 474">Eligible originating site providers include:</p> <ul data-bbox="883 483 1446 737" style="list-style-type: none"> <li>• Physicians;</li> <li>• Podiatrists;</li> <li>• Local health departments;</li> <li>• Community mental health centers;</li> <li>• Outpatient hospitals;</li> <li>• Encounter Rate Clinics</li> <li>• Federally Qualified Health Centers (FQHC);</li> <li>• Rural Health Clinics (RHC)</li> </ul> <p data-bbox="837 766 1273 791">Eligible distant site providers include:</p> <ul data-bbox="883 800 1446 1016" style="list-style-type: none"> <li>• Physicians;</li> <li>• PA;</li> <li>• Podiatrists;</li> <li>• Advanced practice nurses;</li> <li>• Encounter Rate Clinics</li> <li>• Federally Qualified Health Centers (FQHC);</li> <li>• Rural Health Clinics;</li> </ul> <p data-bbox="837 1050 1468 1121"><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Apr. 2018).</i></p> <p data-bbox="837 1148 1490 1220"><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016). (Accessed Apr. 2018).</i></p> <p data-bbox="837 1249 1487 1398">Distant Site providers may not seek reimbursement for their services when the Originating Site is an encounter clinic. The Originating Site encounter clinic is responsible for reimbursement to the Distant Site provider.</p> <p data-bbox="837 1419 1503 1537">Non-enrolled providers rendering services as a Distant Site provider shall not be eligible for reimbursement from the department, but may be reimbursed by the Originating Site provider.</p> <p data-bbox="837 1558 1479 1614">Under the department's telehealth policy, providers will be paid as either an Originating Site or Distant Site.</p> <p data-bbox="837 1633 1468 1705"><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Apr. 2018).</i></p> <p data-bbox="837 1730 1503 1822"><i>Source: IL Dept. of Healthcare and Family Svcs. Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016) &amp; Handbook for Encounter Clinic Services, pg. 17-18 (Aug. 2016). (Accessed Apr. 2018).</i></p> <p data-bbox="837 1850 1468 1934">A physician or licensed health care professional is not required to be physically present at all times in the same room as the patient receiving telehealth services.</p>

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	<p><i>Source: IL Dept. of Healthcare and Family Svcs., Provider Notice, Jan. 10, 2018. (Accessed Apr. 2018) &amp; 305 ILCS 5/5-5.25.</i></p> <p><b>Psychiatric Services</b></p> <p>With the exception of group psychotherapy, tele-psychiatry is covered, if all of the conditions stated above are met.</p> <p>Tele-psychiatry eligible originating site providers:</p> <ul style="list-style-type: none"> <li>• Physician;</li> <li>• Other licensed healthcare professional or other licensed clinician;</li> <li>• Mental health professional;</li> <li>• Qualified mental health professional</li> </ul> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Apr. 2018).</i></p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016) &amp; Handbook for Encounter Clinic Services pg. 17-18 (Aug. 2016). (Accessed Apr. 2018).</i></p>
<b>Store and Forward Reimbursement</b>	
<i>(see Medicaid column)</i>	<p>Illinois Medicaid will reimburse a provider at a distant site when they “review the medical case without the patient being present.”</p> <p><i>Source: IL Administrative Code, Title 89 ,140.403 (2012).</i></p> <p>The Illinois Medicaid definition encompasses store and forward. “The information or data exchanged can occur in real time (synchronous) through interactive video or multimedia collaborative environments or in near real time (asynchronous) through “store and forward” applications.”</p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Apr. 2018).</i></p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016) &amp; Handbook for Encounter Clinic Services pg. 17-18 (Aug. 2016) (Accessed Apr. 2018).</i></p>
<b>Remote Patient Monitoring Reimbursement</b>	
No reference found.	<p>IL Medicaid will cover home uterine monitoring with prior approval and when patient meets specific criteria.</p> <p><i>Source: IL Dept. of Healthcare and Family Services, Handbook for Durable Medical Equipment, Chapter M-200, Policy and Procedures for Medical Equipment and Supplies, p. 56 (Sept. 2015). (Accessed Apr. 2018).</i></p>
<b>Email/Phone/FAX</b>	
<i>(see Medicaid column)</i>	No reimbursement for email.

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	<p>No reimbursement for telephone. No reimbursement for FAX.</p> <p><i>Source: IL Dept. of Healthcare and Family Services, Handbook for Practitioners Rendering Medical Services, Chapter A-200, Policy and Procedures for Medical Services, p. 38, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016) &amp; Source: IL Administrative Code, Title 89 ,140.403 (2012). (Accessed Apr. 2018).</i></p>
<b>Online Prescribing</b>	
No reference found.	No reference found.
<b>Consent</b>	
No reference found.	No reference found.
<b>Location</b>	
(see Medicaid column)	<p>Eligible originating site:</p> <ul style="list-style-type: none"> <li>• Physician office;</li> <li>• Podiatrist office;</li> <li>• Local health departments;</li> <li>• Community mental health centers;</li> <li>• Outpatient hospitals;</li> <li>• Rural health clinics;</li> <li>• Encounter Rate Clinics</li> <li>• Federally Qualified Health Centers;</li> </ul> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Apr. 2018).</i></p>
<b>Cross-State Licensing</b>	
<p>Illinois adopted legislation to join the Interstate Medical Licensure Compact.</p> <p><i>Source: IL Public Act 099-0076 (2015).</i></p> <p>Must have an IL medical license.</p> <p><i>Source: IL Compiled Statutes, Chapter 225, 60/49.5</i></p>	<p>For medical services, the provider rendering the service at the distant site can be a physician, physician assistant, podiatrist or advanced practice nurse, who is licensed by the State of Illinois or by the state where the patient is located.</p> <p>For psychiatric services, the provider rendering the service at the distant site must be a physician licensed by the State of Illinois, or by the state where the patient is located, who has completed an approved general psychiatry residency program or a child and adolescent psychiatry residency program.</p> <p><i>Source: IL Handbook for Practitioners Rendering Medical Services, Chapter A-200, Policy and Procedures for Medical Services, p. 38, Handbook for Podiatrists, F-200, p. 27 (Oct. 2016) &amp; Handbook for Encounter Clinic Services pg. 17-18 (Aug. 2016). (Accessed Apr. 2018).</i></p>
<b>Private Payers</b>	
If an insurer provides coverage for telehealth services, then it shall not:	No reference found.

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<ul style="list-style-type: none"> <li>• Require in-person contact occur between a health care provider and a patient;</li> <li>• Require the health care provider to document a barrier to an in-person consultation;</li> <li>• Require telehealth use when it is not appropriate; or</li> <li>• Require the use of telehealth when the patient chooses an in-person consultation</li> </ul> <p><i>Source: SB 647 (2014) IL Insurance Code. Sec. 356z.22.</i></p>	
<b>Site/Transmission Fee</b>	
<p>No reference found.</p>	<p>There is reimbursement for originating site facility fees.</p> <p>Eligible facilities include:</p> <ul style="list-style-type: none"> <li>• Physician's office;</li> <li>• Podiatrist's office;</li> <li>• Local health departments;</li> <li>• Community mental health centers;</li> <li>• Outpatient hospitals;</li> <li>• Community Mental Health Providers</li> </ul> <p>Originating site providers who receive reimbursement for the patient's room and board are not eligible for facility fees.</p> <p><i>Source: IL Handbook for Practitioners Rendering Medical Services, Ch. A-200, Policy and Procedures for Medical Services, p. 38 (Oct. 2016), Handbook for Podiatrists, F-200, p. 27 (Oct. 2016). (Accessed Apr. 2018).</i></p> <p><i>Source (Community mental health providers): IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Jan. 1, 2010. (Accessed Apr. 2018).</i></p>
<b>Miscellaneous</b>	

**Comments:**

Professional Board Telehealth-Specific Regulations

- Medical Practice Act (*Source: IL Compiled Statutes, Chapter 225, 60/49.5*)