

Connecticut

Medicaid Program: Medical Assistance Program

Program Administrator: Connecticut Dept. of Social Services

Regional Telehealth Resource Center:

Northeast Telehealth Resource Center

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STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>“Telemedicine means the use of interactive audio, interactive video or interactive data communication in the delivery of medical advice, diagnosis, care or treatment...Telemedicine does not include the use of facsimile or audio-only telephone.”</p> <p><i>Source: CT General Statute 17b-245c.</i></p> <p>“Telehealth” means the mode of delivering health care or other health services via information and communication technologies to facilitate the diagnosis, consultation and treatment, education, care management and self-management of a patient’s physical and mental health, and includes (A) interaction between the patient at the originating site and the telehealth provider at a distant site, and (B) synchronous interactions, asynchronous store and forward transfers or remote patient monitoring. Telehealth does not include the use of facsimile, audio-only telephone, texting or electronic mail.” See private payers section.</p> <p><i>Source: CT General Statute 19a, Sec. 906</i></p>	<p>No reference found.</p>
Live Video Reimbursement	
<p>CT Medicaid is required (within available state and federal resources) provide coverage for telehealth services for categories of health care services that the commissioner determines are clinically appropriate to be provided through telehealth, cost effective for the state and likely to expand access to services for whom accessing healthcare poses an undue hardship.</p> <p><i>Source: CT Public Act No. 16-198 (SB 298 – 2016).</i></p> <p>Reimbursement for services provided via live video.</p> <p><i>Source: CT Public Act No. 15-88 (2015); SB 467.</i></p>	<p>Connecticut’s Medical Assistance Program will not pay for information or services provided to a client by a provider electronically or over the telephone.</p> <p><i>Source: CT Provider Manual. Physicians and Psychiatrists. Sec. 17b-262-342. Pg. 9, Aug, 2013 and CT Provider Manual. Psychologists. Sec. 17b-262-472. Pg. 7. (Accessed Apr. 2018).</i></p> <p>Exception:</p> <ul style="list-style-type: none"> • Case management behavioral health services for clients age eighteen and under. <p><i>Source: CT Provider Manual. Behavioral Health. Sec. 17b-262-918. Feb. 1, 2013. Pg. 6. (Accessed Apr. 2018).</i></p>
Store and Forward Reimbursement	

<p>Reimbursement for services provided via store-and-forward. See private payers section.</p> <p><i>Source: CT Public Act No. 15-88 (2015); SB 467.</i></p>	<p>Federally Qualified Health Centers, outpatient office settings, outpatient hospital settings and clinic settings can be reimbursed for electronic consults (e-consults) for specialty care (provider to provider communication).</p> <p><i>Source: CT Policy Transmittal 2017-07. Effective July 1, 2017. (Accessed Apr. 2018).</i></p>
Remote Patient Monitoring Reimbursement	
No reference found.	No reference found.
Email/Phone/FAX	
<p>There is no reimbursement for telephone or FAX.</p> <p><i>Source: CT General Statutes 17b-245c & CT Public Act No. 15-88 (2015); SB 467.</i></p>	<p>The department shall not pay for information or services provided to a client over the telephone except for case management.</p> <p><i>Source: CT Provider Manual. Clinic. Sec. 17b-262-823. Ch. 8, pg. 87, Jan. 31, 2018. (Accessed Apr. 2018).</i></p>
Online Prescribing	
<p>No telehealth provider shall prescribe schedule I, II or III controlled substances through the use of telehealth.</p> <p><i>Source: CT Public Act No. 15-88 (2015); SB 467.</i></p>	No reference found.
Consent	
<p>At the time of the telehealth interaction, the provider shall provide information to the patient treatment information, limitations of the telehealth platform, and obtain consent from the patient to provide telehealth services and disclose to the patient's primary care provider records of the telehealth interaction.</p> <p><i>Source: CT Public Act No. 15-88 (2015); SB 467.</i></p>	No reference found.
Location	
No reference found.	No reference found.
Cross-State Licensing	
<p>Department of Public Health may establish a process of accepting an applicant's license from another state and may issue that applicant a license to practice medicine in the state without examination, if certain conditions are met.</p> <p><i>Source: CT General Statutes Sec. 20-12 (2012).</i></p>	No reference found.
Private Payers	
<p>Each individual health insurance policy and group health insurance policy providing coverage of the type specified in subdivisions (1), (2), (4), (11) and (12) of section 38a-469 shall provide coverage for treatment provided via telehealth if that it was covered if provided in-person and shall be subject to the same terms and conditions of the policy.</p>	No reference found.

<i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	
Site/Transmission Fee	
No telehealth provider can charge a facility fee. <i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	No reference found.
Miscellaneous	

Comments: In 2012, a new law allowed the Commissioner of Social Services to establish a demonstration project to offer telemedicine as a Medicaid-covered service at Federally Qualified Health Centers. The Commission is considering design options for a pilot.

Source: CT General Statutes 17b-245c.