

Michigan

Medicaid Program: Michigan Medicaid

Program Administrator: Michigan Dept. of Community Health

Regional Telehealth Resource Center:

Upper Midwest Telehealth Resource Center
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STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>“Telemedicine means the use of an electronic media to link patients with health care professionals in different locations. To be considered telemedicine, the health care professional must be able to examine the patient via a real-time, interactive audio or video, or both, telecommunications system, and the patient must be able to interact with the off-site health care professional at the time the services are provided.”</p> <p><i>Source: MI Compiled Law Svcs. Sec. 500.3476 (2012).</i></p>	<p>“Telemedicine is the use of telecommunication technology to connect a patient with a health care professional in a different location.”</p> <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1622 (Oct. 1, 2017).</i></p> <p><u>Speech-Language and Audiology Services; Behavioral Health Therapy; Medication Therapy Management</u></p> <p>“Telepractice is the use of telecommunications and information technologies for the exchange of encrypted patient data for the provision of speech-language and audiology services. Telepractice must be obtained through real-time interaction between the patient’s physical location (patient site) and the provider’s physical location (provider site).”</p> <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1720 (Oct. 1, 2017).</i></p>
Live Video Reimbursement	
<p>Michigan law states that “contracts shall not require face-to-face contact between a health care professional and a patient for services appropriately provided through telemedicine”, which includes live video.</p> <p><i>Source: MI Compiled Law Services Sec. 500.3476 (2012).</i></p> <p>(See “Private Payers” section).</p>	<p>Michigan Medicaid reimburses for the following services categories via live video:</p> <ul style="list-style-type: none"> • Inpatient Consults; • Office or other outpatient consults • Office or other outpatient services • Psychiatric diagnostic procedures • Subsequent hospital care • Training services, diabetes • End stage renal disease (ESRD) related services. However, there must be at least one in-person visit per month, by a physician, nurse practitioner, or physician’s assistant, to examine the vascular site for ESRD services. • Behavior change intervention, individual • Behavior health and/or substance use disorder treatment • Education service, telehealth

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	<ul style="list-style-type: none"> • Nursing facility subsequent care <p>The initial visit for nursing facility services must be face-to-face.</p> <p>Where face-to-face visits are required, telemedicine services may be used in addition to the required face-to-face visit, but cannot be used as a substitute.</p> <ul style="list-style-type: none"> • Physicians and practitioners are eligible to be distant site providers. Providers at the distant site can only bill services listed in the telemedicine services database. <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 1622 (Oct. 1, 2017).</i></p> <p><u>Telepractice for BHT Services</u></p> <ul style="list-style-type: none"> • Telepractice services must be prior authorized. Providers may arrange telepractice services for the purpose of teaching parents/guardians to provide individualized interventions to their child and to engage in behavioral health clinical observation and direction. Qualified providers include: <ul style="list-style-type: none"> • Board certified behavior analysts • Board certified assistant behavior analysts • Licensed psychologists • Limited licensed psychologists • Qualified behavioral health professionals <p>Occupational, physical and speech therapists are not included in this policy.</p> <p>A facilitator trained in telepractice technology must be physically present with the patient.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 461 (Apr. 1, 2017).</i></p> <p><u>Medication Therapy Management (MTM)</u></p> <p>In the event that the beneficiary is unable to physically access a face-to-face care setting, an eligible pharmacist may provide MTM services via telepractice. Services must be provided through hardwire or internet connection.</p> <p><i>Source: MI Medical Services Administration Bulletin 17-09. Updates to Provider Manual. 2/24/17. (Accessed Oct. 2017).</i></p> <p><u>Speech-Language and Audiology Services</u></p> <p>MI Medicaid will reimburse for speech language and audiology services provided through their school based program.</p> <p>The patient site may be located within the school, at the patient's home or any other established site deemed</p>

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	<p>appropriate by the provider.</p> <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1720 (Oct. 1, 2017).</i></p>
Store and Forward Reimbursement	
<p>No reimbursement based upon definition of “telemedicine” which describes telemedicine as occurring in “real time.”</p> <p><i>Source: MI Compiled Law Svcs. Sec. 500.3476 (2012).</i></p>	<p>Telecommunication systems using store and forward technology are not included in MI Medicaid’s telemedicine policy.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 1622 (Apr. 1, 2017).</i></p>
Remote Patient Monitoring Reimbursement	
No reference found.	No reference found.
Email/Phone/FAX Restrictions	
No reference found.	No reference found.
Online Prescribing	
<p>Providers must have an existing physician-patient relationship.</p> <p><i>Source: MI Compiled Laws Sec. 333.17751 (2012).</i></p> <p>A health professional providing telehealth service to a patient may prescribe the patient a drug if both the following are met:</p> <ul style="list-style-type: none"> • The health professional is a prescriber who is acting within the scope of his or her practice; and • If the health professional is prescribing a controlled substance, the health professional must meet the requirements of this act applicable to that health professional for prescribing a controlled substance. <p>The health professional must also provide a referral for health care services that are geographically accessible to the patient, if medically necessary. They also must make himself or herself (or a delegated health professional) available for follow-up care or refer the patient to another health professional for follow-up care.</p> <p><i>Source: MI Compiled Laws, Sec. 16285.</i></p>	No reference found.
Consent	
No reference found.	No reference found.
Location	
No reference found.	<p>Eligible originating sites:</p> <ul style="list-style-type: none"> • County mental health clinics or publicly funded mental health facilities; • Federally Qualified Health Centers;

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	<ul style="list-style-type: none"> • Hospitals (inpatient, outpatient, or Critical Access Hospitals); • Physician or other providers' offices, including medical clinics; • Hospital-based or CAH-based Renal Dialysis Centers; • Rural Health Clinics; • Skilled nursing facilities; • Tribal Health Centers <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1623 (Oct. 1, 2017).</i></p> <p>Prepaid Inpatient Health Plans/Community Mental Health (PIHP/CMH) can be either originating or distant sites.</p> <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 330 (Oct. 1, 2017).</i></p> <p><u>Speech-Language and Audiology Services</u> The patient site may be located within the school, at the patient's home or any other established site deemed appropriate by the provider for reimbursement in their school based program.</p> <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1720 (Oct. 1, 2017).</i></p> <p><u>Behavioral Health Therapy</u> Eligible patient site:</p> <ul style="list-style-type: none"> • Center • Clinic • Patient's home • Any other established site deemed appropriate by the provider <p>Room must be free of distractions. A trained facilitator must be present at the patient site.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 461 (Oct. 1, 2017).</i></p>
Cross-State Licensing	
No reference found.	<p>Telemedicine services must be provided by a health care professional who is licensed, registered or otherwise authorized to engage in his or her health care profession in the state where the patient is located.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 490 (Oct. 1, 2017).</i></p> <p><u>Behavioral Health Therapy</u> Must be fully licensed in MI.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 461 (Oct. 1, 2017).</i></p>

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Private Payers	
<p>Contracts shall not require face-to-face contact between a health care professional and a patient for services appropriately provided through telemedicine, as determined by the insurer. Telemedicine services shall be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his or her health care profession in the state where the patient is located. Telemedicine services are subject to all terms and conditions of the contract.</p> <p><i>Source: MI Compiled Law Services Sec. 500.3476 (2012).</i></p>	<p>No reference found.</p>
Site/Transmission Fee	
<p>No reference found.</p>	<p>Originating site may bill for a facility fee.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 262 (Oct. 1, 2017).</i></p>
Miscellaneous	
<p>The Department required to study the use of telemedicine to perform competency examinations by forensic psychiatrists.</p> <p><i>Source: SB 270 (2017).</i></p>	<p>No reimbursement for remote access for surgical procedures, and use of robotics.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 1622 (Oct. 1, 2017).</i></p>