

Connecticut

Medicaid Program: Medical Assistance Program

Program Administrator: Connecticut Dept. of Social Services

Regional Telehealth Resource Center:

Northeast Telehealth Resource Center

11 Parkwood Drive

Augusta, ME 04330

(800) 379-2021

www.netrc.org

STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>“Telemedicine means the use of interactive audio, interactive video or interactive data communication in the delivery of medical advice, diagnosis, care or treatment...Telemedicine does not include the use of facsimile or audio-only telephone.”</p> <p><i>Source: CT General Statute 17b-245c.</i></p> <p>“Telehealth” means the mode of delivering health care or other health services via information and communication technologies to facilitate the diagnosis, consultation and treatment, education, care management and self-management of a patient's physical and mental health, and includes (A) interaction between the patient at the originating site and the telehealth provider at a distant site, and (B) synchronous interactions, asynchronous store and forward transfers or remote patient monitoring. Telehealth does not include the use of facsimile, audio-only telephone, texting or electronic mail.” See private payers section.</p> <p><i>Source: CT General Statute 19a, Sec. 906</i></p>	<p>No reference found.</p>
Live Video Reimbursement	
<p>CT Medicaid is required (within available state and federal resources) provide coverage for telehealth services for categories of health care services that the commissioner determines are clinically appropriate to be provided through telehealth, cost effective for the state and likely to expand access to services for whom accessing healthcare poses an undue hardship.</p> <p><i>Source: CT Public Act No. 16-198 (SB 298 – 2016).</i></p> <p>Reimbursement for services provided via live video.</p> <p><i>Source: CT Public Act No. 15-88 (2015); SB 467.</i></p>	<p>Connecticut's Medical Assistance Program will not pay for information or services provided to a client by a provider electronically or over the telephone.</p> <p><i>Source: CT Provider Manual. Physicians and Psychiatrists. Sec. 17b-262-342. Pg. 9, Aug, 2013 and CT Provider Manual. Psychologists. Sec. 17b-262-472. Pg. 7. (Accessed Mar. 2017).</i></p> <p>Exception:</p> <ul style="list-style-type: none"> • Case management behavioral health services for clients age eighteen and under. <p><i>Source: CT Provider Manual. Behavioral Health. Sec. 17b-262-918. Feb. 1, 2013. Pg. 6. (Accessed Mar. 2017).</i></p>
Store and Forward Reimbursement	

Reimbursement for services provided via store-and-forward. See private payers section. <i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	State Plan Amendment Federally Qualified Health Centers can be reimbursed for electronic consults (e-consults) for specialty care (provider to provider communication). <i>Source: Notice of Proposed Medicaid State Plan Amendment. CT Department of Social Services. SPA 16-0021. (Accessed Mar. 2017).</i>
Remote Patient Monitoring Reimbursement	
No reference found.	No reference found.
Email/Phone/FAX	
There is no reimbursement for telephone or FAX. <i>Source: CT General Statutes 17b-245c & CT Public Act No. 15-88 (2015); SB 467.</i>	The department shall not pay for information or services provided to a client over the telephone. <i>Source: CT Provider Manual. Clinic. Sec. 17b-262-823. Ch. 8, pg. 20, July 17, 2014. (Accessed Mar. 2017).</i>
Online Prescribing	
No telehealth provider shall prescribe schedule I, II or III controlled substances through the use of telehealth. <i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	No reference found.
Consent	
At the time of the telehealth interaction, the provider shall provide information to the patient treatment information, limitations of the telehealth platform, and obtain consent from the patient to provide telehealth services and disclose to the patient's primary care provider records of the telehealth interaction. <i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	No reference found.
Location	
No reference found.	No reference found.
Cross-State Licensing	
Department of Public Health may establish a process of accepting an applicant's license from another state and may issue that applicant a license to practice medicine in the state without examination, if certain conditions are met. <i>Source: CT General Statutes Sec. 20-12 (2012).</i>	No reference found.
Private Payers	
Each individual health insurance policy and group health insurance policy providing coverage of the type specified in subdivisions (1), (2), (4), (11) and (12) of section 38a-469 shall provide coverage for treatment provided via telehealth if that it was covered if provided in-person and shall be subject to the same terms and conditions of the policy.	No reference found.

<i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	
Site/Transmission Fee	
No telehealth provider can charge a facility fee. <i>Source: CT Public Act No. 15-88 (2015); SB 467.</i>	No reference found.
Miscellaneous	

Comments: In 2012, a new law allowed the Commissioner of Social Services to establish a demonstration project to offer telemedicine as a Medicaid-covered service at Federally Qualified Health Centers. The Commission is considering design options for a pilot.

Source: CT General Statutes 17b-245c.