

Wisconsin

Medicaid Program: Forward Health

Medicaid Program Administrator: Wisconsin Dept. of Health Services

Regional Telehealth Resource Center:

Great Plains Telehealth Resource and Assistance Center
University of Minnesota/Institute for Health Informatics
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STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>"Telehealth" is a service provided from a remote location using a combination of interactive video, audio, and externally acquired images through a networking environment between an individual at an originating site and a provider at a remote location with the service being of sufficient audio and visual fidelity and clarity as to be functionally equivalent to face-to-face contact. "Telehealth" does not include telephone conversations or Internet-based communications between providers or between providers and individuals.</p> <p><i>Source: Wisconsin Statute 49.45 (29w).</i></p>	<p>"Telemedicine services (also known as "Telehealth") are services provided from a remote location using a combination of interactive video, audio, and externally acquired images through a networking environment between a member (i.e., the originating site) and a Medicaid-enrolled provider at a remote location (i.e., distant site). The services must be of sufficient audio and visual fidelity and clarity as to be functionally equivalent to a face-to-face contact. Telemedicine services do not include telephone conversations or Internet-based communication between providers or between providers and members.</p> <p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 132 (Published Policy Through July 31, 2016).</i></p>
Live Video Reimbursement	
(see Medicaid column)	<p>Forward Health will reimburse for medical and mental/behavioral health services via live video.</p> <p>Eligible services:</p> <ul style="list-style-type: none"> • Office or other outpatient services; • Office or other outpatient consults; • Initial inpatient consults; • Outpatient mental health services; • Health and behavior assessment/intervention; • End stage renal disease-related services; • Outpatient substance abuse services. <p>Eligible providers:</p> <ul style="list-style-type: none"> • Physicians and physician clinics; • Rural Health Clinics; • Federally Qualified Health Center;

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	<ul style="list-style-type: none"> • Physician assistants; • Nurse practitioners; • Nurse midwives; • Psychiatrists; • Ph.D. psychologists. <p>Reimbursement is subject to the same restrictions as in-person services.</p> <p>Only one eligible provider may be reimbursed per member per date of service (DOS), unless it is medically necessary for the participation of more than one provider.</p> <p>Separate services provided by separate specialists for the same patient at different times on the same date may be reimbursed separately.</p> <p>Providers may receive enhanced reimbursement for pediatric services, for members 18 years old and under, and for HPSA-eligible services.</p> <p>HPSA-enhanced reimbursement is allowed when the patient or the provider is located in a HPSA-designated area.</p> <p>Out-of-state providers, except border-status providers, must obtain prior authorization (PA) before delivering services to Wisconsin Medicaid members.</p> <p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 133-134 (Published Policy Through July 31, 2016).</i></p> <p>Mental health services provided through telehealth are reimbursable by the Medical Assistance program if the provider of the service satisfies the following criteria:</p> <ul style="list-style-type: none"> • The provider is a certified provider of mental health services under the Medical Assistance program and is an agency that is certified by a mental health program. (Please see bill text for specific program list). • The provider and the individual providing the service comply with all Medical assistance coverage policies and standards • The provider is certified for telehealth by the department. • The individual who is providing the service is licensed or registered and in good standing with the appropriate state board. • The provider is located in the United States. The provider is not required to be located in the state. <p><i>Source: Wisconsin Statute 49.45 (29w) (2).</i></p>
Store and Forward Reimbursement	
No reference found.	No reimbursement.

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	<p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 135 (Published Policy Through July 31, 2016).</i></p>
Remote Patient Monitoring Reimbursement	
No reference found.	No reference found.
Email/Phone/FAX	
<p>"Telehealth" does not include telephone conversations or Internet-based communications between providers or between providers and individuals.</p> <p><i>Source: Wisconsin Statute 94.45 (29w).</i></p>	<p>No reimbursement for email or Internet-based communications. No reimbursement for telephone. No reference found for FAX.</p> <p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 132 (Published Policy Through July 31, 2016).</i></p>
Online Prescribing	
No reference found.	No reference found.
Consent	
No reference found.	No reference found.
Location	
No reference found.	<p>Eligible originating sites:</p> <ul style="list-style-type: none"> • Physician offices; • Hospitals (inpatient or outpatient, excluding emergency rooms); • Any other appropriate place of service with necessary equipment and staffing. <p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 134-135 (Published Policy Through July 31, 2016).</i></p>
Cross-State Licensing	
<p>WI adopted the Federation of State Medical Boards' Interstate Medical Licensure Compact.</p> <p><i>Source: Wisconsin Statute 14.89. WI Act 116 (AB 253, 2015).</i></p>	No reference found.
Private Payers	
No reference found.	No reference found.
Site/Transmission Fee	
No reference found.	<p>Reimbursement for originating site facility fees.</p> <p>Eligible originating sites:</p> <ul style="list-style-type: none"> • Physician offices; • Hospitals (inpatient or outpatient, excluding emergency rooms); • Any other appropriate place of service with necessary equipment and staffing.

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	<p>The originating site may not be an emergency room. An originating site facility fee is not an RHC/FQHC service, and may not be reported as an encounter on cost reports. Any reimbursement for the originating site facility fee must be reported as a deductive value.</p> <p>Outpatient hospitals will receive only a facility fee. Wisconsin Medicaid will not separately reimburse the rate-per-visit for that member, unless the patient receives other covered services on the same date. Professional services provided in the outpatient hospital are separately reimbursable.</p> <p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 134-135 (Published Policy Through July 31, 2016).</i></p>
Miscellaneous	
	<p>Information in the physician section of the WI Forward Health Covered and non-covered services manual is repeated in the following manuals as well:</p> <ul style="list-style-type: none"> • Adult Mental Health Day Treatment • Ambulatory Surgery Centers • Child/Adolescent Day Treatment • Community Support Program • Comprehensive Community Services • Crisis Intervention • End-Stage Renal Disease • Family Planning • Federally Qualified Health Centers • Hospital, Inpatient • Hospital, Outpatient • In-Home Mental Health/Substance Abuse Services • Narcotic Treatment Services • Nurse Midwife • Nursing Home • Outpatient Mental Health • Outpatient Mental Health and Substance Abuse Services • Outpatient Substance Abuse • Rural Health Clinic • Substance Abuse Day Treatment <p><i>Source: WI Forward Health, Provider Publications, Physician, pg. 134-135 (Published Policy Through July 31, 2016).</i></p>