

Virginia

Medicaid Program: Virginia Medicaid

Medicaid Program Administrator: State Dept. of Medical Assistance Services (DMAS)

Regional Telehealth Resource Center:

Mid-Atlantic Telehealth Resource Center
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STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>Telemedicine services means the use of electronic technology or media, including interactive audio or video for the purpose of diagnosing or treating a patient or consulting with other health care providers regarding a patient's diagnosis or treatment. 'Telemedicine services' does not include an audio-only telephone, electronic mail message, facsimile transmission, or online questionnaire.</p> <p><i>Source: VA Code Annotated Sec. 38.2-3418.16 & Senate Bill 1227, House Bill 2063 (2015).</i></p>	<p>"Telemedicine is the real-time or near real-time two-way transfer of medical data and information using an interactive audio/video connection for the purposes of medical diagnosis and treatment."</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Physician/Practitioner Manual, Covered Svcs. and Limitations, p. 25 (Apr. 2, 2012).</i></p> <p>"Telemedicine is the real-time or near real-time exchange of information for diagnosing and treating medical conditions."</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Psychiatric Services Provider Manual, Covered Svcs. and Limitations, p. 36 (Dec. 2, 2015) & Mental Health Clinic, p. 15 (Aug. 26, 2009).</i></p> <p>Telemedicine service providers provide real-time two-way transfer of medical data and information using an interactive audio/video connection for the purposes of medical diagnosis and treatment.</p> <p><i>Source: Physician Provider Manual. Ch. II: Provider Participation Requirements (Jul., 18, 2014) pg. 11.</i></p>
Live Video Reimbursement	
<p>Virginia statute requires coverage of telemedicine (which includes live video) by private insurers, subject to their terms and conditions.</p> <p><i>Source: VA Code Annotated Sec. 38.2-3418.16 (2012).</i></p>	<p>Reimbursement provided subject to coverage requirements.</p> <p>Eligible services:</p> <ul style="list-style-type: none"> • Evaluation and management • Psychiatric care • Specialty medical procedures • Speech therapy • Radiology service and procedures <p>See Billing Instructions for complete list of eligible CPT codes.</p>

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	<p>Eligible providers:</p> <ul style="list-style-type: none"> • Physicians; • Nurse practitioners; • Nurse midwives; • Psychiatrist • Psychiatric clinical nurse specialist • Psychiatric nurse practitioner • Marriage and family therapist/counselor • School psychologist • Substance abuse practitioner • Clinical nurse specialists; • Clinical psychologists; • Clinical social workers; • Local Education Agency (billing speech therapy) • Providers must have appropriate license from the Department of Behavioral Health and Developmental Services and be enrolled with Magellan <p>Use of telemedicine must be noted in the service documentation of the patient record.</p> <p>The originating site provider or designee must attend the encounter with the member, unless the encounter documentation in the patient record notes the reason staff was not present.</p> <p>Out-of-state physicians must enroll with DMAS contractors to utilize telemedicine in the Medicaid program.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Physician/Practitioner Manual, Covered Svcs. and Limitations, p. 25 (Jul. 31, 2015) & Billing Instructions, p. 28 (Jul. 31, 2015).</i></p> <p>Speech therapy reimbursement for the speech-language pathologist at the remote location and a qualified school aide with the child during the tele-practice session.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Local Education Agency Provider Manual, Covered Svcs. and Limitations, p. 11 (May 12, 2014).</i></p> <p>Telemedicine also available in the Governor's Access Plan for the Seriously Mentally Ill (GAP).</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., GAP Manual, (Jan. 12, 2015).</i></p> <p>For mental health clinics, providers intending to bill telemedicine services must first notify DMAS. This is a one-time activity and needs to occur at least 10 days in advance.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Mental Health Clinic,</i></p>

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	<i>Covered Services, p. 15 (Aug. 26, 2009).</i>
Store and Forward Reimbursement	
No reference found.	<p>CCHP has been informed by a source in Virginia's Department of Medical Assistance Services that they do cover diabetic retinopathy screening and dermatology by store and forward.</p> <p>Telemedicine coverage for certain radiology codes.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Billing Instructions, p. 28 (Jul. 31, 2015).</i></p> <p>A telemedicine coverage memo to providers is expected to be released in the coming months.</p>
Remote Patient Monitoring Reimbursement	
No reference found.	No reference found.
Email/Phone/FAX	
<p>No reimbursement for email. No reimbursement for telephone. No reimbursement for FAX.</p> <p><i>Source: VA Code Annotated Sec. 38.2-3418.16 (2012).</i></p>	<p>No reimbursement for email. No reimbursement for telephone. No reimbursement for FAX.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Physician/Practitioner Manual, Covered Svcs. and Limitations, p. 25 (Jul. 31, 2015).</i></p>
Online Prescribing	
<p>Practitioners prescribing controlled substances must have a "bona fide" relationship with the patient.</p> <p>Requirements:</p> <ul style="list-style-type: none"> • Obtaining a medical or drug history; • Informing the patient about the benefits and risks of the drug; • Conducting a patient exam, either physically or by the use of instrumentation and diagnostic equipment, through which images and medical records may be transmitted electronically. <p>Additional requirements apply for the prescription of Schedule VI controlled substances via telemedicine.</p> <p><i>Source: VA Code Annotated Sec. 54.1-3303 & Senate Bill 1227, House Bill 2063 (2015).</i></p> <p>Also see Comment section.</p>	No reference found.
Consent	
See Comments section.	No reference found.
Location	
No reference found.	Eligible originating sites locations:

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	<ul style="list-style-type: none"> • Provider offices • Local Education Agency • Rural Health Clinics • Federally Qualified Health Centers • Hospitals • Nursing Facilities • Health Department Clinics • Renal Units • Community Services Boards • Residential Treatment Centers <p>All listed providers are also considered eligible originating site providers.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Billing Instructions, p. 28 (Jul. 31, 2015).</i></p> <p>Physicians may be physically located outside of VA but must be located within the continental US to deliver telemedicine services. Telemedicine out-of-state coverage does not include other out-of-state providers such as nurse practitioners.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Memo. "Updates to Telemedicine Coverage". May 13, 2014 (accessed Mar. 2016).</i></p> <p>Psychiatric Services: Providers must be physically present in Virginia during the telemedicine encounter, until further notice from DMAS.</p> <p><i>Source: VA Dept. of Medical Assistant Svcs., Medicaid Provider Manual, Psychiatric Services Provider Manual, Covered Svcs. and Limitations, p. 36 (Dec. 2, 2015).</i></p>
Cross-State Licensing	
No reference found.	<p>Providers must be licensed in Virginia and enrolled in the state Medicaid program in which they practice medicine.</p> <p><i>Source: Physician Provider Manual. Ch II: Provider Participation Requirements (Jul., 18, 2014) pg. 11.</i></p>
Private Payers	
<p>Requires coverage of telemedicine services, subject to contract terms and conditions.</p> <p>Reimbursement must be the same as in-person services.</p> <p><i>Source: VA Code Annotated Sec. 38.2-3418.16 (2012).</i></p>	No reference found.
Site/Transmission Fee	
Reimbursement allowed, but not required.	Reimburses a facility fee.

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<i>Source: VA Code Annotated Sec. 38.2-3418.16 (2012).</i>	<i>Source: VA Medicaid Provider Notice May 13, 2014. (Accessed Mar. 2016) http://www.magellanofvirginia.com/media/937360/10-21-14_telemedicine_billing_changes_email_blast.pdf</i>
Miscellaneous	

Comments: **Telemedicine Guidance from VA Medical Board**

- Prescribing via telemedicine is at the discretion of the prescribing practitioner.
- Informed consent must be obtained and maintained.
- See guidance for additional requirements.

Source: Telemedicine Guidance. Doc. # 85-12. VA Board of Medicine.