

Missouri

Medicaid Program: HealthNet

Program Administrator: Missouri Dept. of Social Services

Regional Telehealth Resource Center:

Heartland Telehealth Resource Center

3901 Rainbow Blvd MS 1048

Kansas City, KS 66160

(877) 643-4872

heartlandtrc.org

STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>“Telehealth, the use of medical information exchanged from one site to another via electronic communications to improve the health status of a patient.”</p> <p><i>Source: MO Revised Statutes § 208.670 (2012).</i></p> <p><u>Relating to Stroke Centers</u> “Telemedicine-the use of medical information exchanged from one (1) site to another via electronic communications to improve patient's health status. A neurology specialist will assist the physician in the center in rendering a diagnosis. This may involve a patient "seeing" a specialist over a live, remote consult or the transmission of diagnostic images and/or video along with patient data to the specialist.”</p> <p><i>Source: MO Code of State Regulation Title 19, 30-40.710.</i></p>	<p>“Telehealth means the use of medical information exchanged from one (1) site to another via electronic communications to improve the health status of a patient. Telehealth means the practice of health care delivery, evaluation, diagnosis, consultation, or treatment using the transfer of medical data, audio visual, or data communications that are performed over two (2) or more locations between providers who are physically separated from the patient or from each other.”</p> <p><i>Source: MO Code of State Regulation, Title 13, 70-3.190 (2010).</i></p> <p>Telehealth Services are medical services provided through advanced telecommunications technology from one location to another. Medical information is exchanged in real-time communication from an originating site, where the participant is located, to a distant site, where the provider is located, allowing them to interact as if they are having a face-to-face, hands-on session.</p> <p><i>Source: MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 201 (Feb. 11, 2016) & Physician Services, Section 13, p. 276 (Feb. 9, 2016). (Accessed Mar. 2016).</i></p>
Live Video Reimbursement	
<p>Missouri Consolidated Health Care Plan (State employees and retirees health plan) Telehealth services are covered on the same basis that the service would be covered when it is delivered in person.</p> <p><i>Source: MO Consolidated State Reg. 22:10-3.057.</i></p> <p><i>(also see Medicaid column)</i></p>	<p>HealthNet will reimburse for live video for medically necessary services.</p> <p>Eligible providers:</p> <ul style="list-style-type: none"> • Physicians; • Advanced registered nurse practitioners, including nurse practitioners with a mental health specialty; • Psychologists. <p>Telehealth services are limited to:</p> <ul style="list-style-type: none"> • Consultation made to confirm a diagnosis;

STATE LAW/REGULATIONS	MEDICAID PROGRAM
	<ul style="list-style-type: none"> • Evaluation and management services; • A diagnosis, therapeutic or interpretive service; • Individual psychiatric or substance abuse assessment diagnostic interview examinations; or • Individual psychotherapy <p>Reimbursement to the provider at the distant site is made at the same amount as for an in-person service.</p> <p><i>Source (reimbursement): MO Revised Statutes § 208.670 (2012).</i></p> <p><i>Source (eligible providers): MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 201 (Feb. 11, 2016) & Physician Services, Section 13, p. 276-277 (Feb. 9, 2016). (Accessed Mar. 2016).</i></p> <p><i>Source (distant site reimbursement): MO Code of State Regulation, Title 13, 70-3.190 (2010).</i></p> <p><i>Source (psychiatrists): MO HealthNet, Community Psychiatric Rehabilitation Program Manual, Sec. 13, pg. 233-235 (Dec. 18, 2015). (Accessed Mar. 2016).</i></p> <p><u>Comprehensive Substance Treatment and Rehabilitation (CSTAR):</u></p> <p>Medication services may be provided via telehealth.</p> <p><i>Source: MO HealthNet, Provider Manual, CSTAR, Section 13, p. 191 (Dec. 8, 2015). (Accessed Mar. 2016).</i></p>
Store and Forward Reimbursement	
No reference found.	<p>HealthNet will not reimburse for store and forward.</p> <p><i>Source: MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 201 (Feb. 11, 2016) & Physician Services, Section 13, p. 276 (Feb. 9, 2016).</i></p>
Remote Patient Monitoring Reimbursement	
No reference found.	<p>Personal Emergency Response Systems (an electronic device that is programmed to signal a response center once the help button is activated) is available for patients at high risk of being institutionalized.</p> <p><i>Source: MO HealthNet, Provider Manual, Developmental Disabilities Waiver Manual, Section 13, p. 19 (Feb. 25, 2014). (Accessed Mar. 2016).</i></p>
Email/Phone/FAX	
No reference found.	No reference found.
Online Prescribing	
<p>Prescribing or dispensing drugs without sufficient examination is prohibited.</p> <p><i>Source: MO Revised Statutes § 334.100 (2012).</i></p>	No reference found.
Consent	

STATE LAW/REGULATIONS	MEDICAID PROGRAM
<p>Telehealth providers are required to obtain patient consent.</p> <p><i>Source: MO Revised Statutes §206.670.</i></p> <p>Advanced Practice Registered Nurses who provides nursing services under a collaborative practice arrangement must obtain informed consent.</p> <p><i>Source: MO Code of State Rules Sec. 20, 2150-5.100.</i></p>	<p>Providers must obtain written patient consent before delivery of telehealth services.</p> <p><i>Source: MO Code of State Regulation, Title 13, 70-3.190 (2010), MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 202 (Feb. 11, 2016) & Physician Services, Section 13, p. 276 (Feb. 9, 2016). (Accessed Mar. 2016).</i></p>
Location	
<p>Advanced Practice Registered Nurses who provides nursing services under a collaborative practice arrangement may provide those services outside of the geographic proximity requirements (stipulated in the written agreement with the collaborating physician) when provided in a health professional shortage area.</p> <p><i>Source: MO Revised Statutes § 335.175.1 (sunsets Jan. 1, 2020).</i></p>	<p>Originating sites must be one of the following:</p> <ul style="list-style-type: none"> • Physician or other health care provider office; • Hospital; • Critical Access Hospital; • Rural Health Clinic; • Federally Qualified Health Center; • Missouri state habilitation center or regional office; • Community mental health center; • Missouri state mental health facility; • Missouri state facility; <p><i>Source: MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 202 (Feb. 11, 2016) & Physician Services, Section 13, p. 277 (Feb. 9, 2016). (Accessed Mar. 2016).</i></p>
Cross-State Licensing	
No reference found.	No reference found.
Private Payers	
<p>Payers are required to provide coverage for services through telehealth, if the same service could have been provided through face to face diagnosis, consultation or treatment.</p> <p><i>Source: MO Revised Statutes § 376.1900.1</i></p>	No reference found.
Site/Transmission Fee	
<p>Services related to pregnancy Payers are not required to reimburse telehealth providers for site origination fees or costs for the provision of telehealth.</p> <p><i>Source: MO Revised Statutes § 376.1900.1</i></p> <p>Missouri Consolidated Health Care Plan (State employees and retirees health plan) Telehealth site origination fees or costs for the provision of telehealth services are not covered.</p> <p><i>Source: MO Consolidated State Reg. 22:10-3.060.</i></p>	<p>Originating sites are eligible to receive a facility fee; distant sites are not eligible. The cost of an optional telepresenter is included in the facility fee.</p> <p><i>Source: MO Code of State Regulations, Title 13, 70 3.190 (May 31, 2011), MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 202 (Feb. 11, 2016) & Physician Services, Section 13, p. 278 (Feb. 9, 2016). (Accessed Mar. 2016).</i></p>

STATE LAW/REGULATIONS	MEDICAID PROGRAM
Miscellaneous	
	<p>Special documentation requirements apply.</p> <p><i>Source: MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 202 (Feb. 11, 2016) & Physician Services, Section 13, p. 278 (Feb. 9, 2016). (Accessed Mar. 2016).</i></p> <p>A telehealth service must be performed on a private dedicated telecommunications line approved through the Missouri Telehealth Network (MTN).</p> <p><i>Source: MO HealthNet, Provider Manual, Behavioral Services, Section 13, p. 202 (Feb. 11, 2016).</i></p>