

Michigan

Medicaid Program: Michigan Medicaid

Program Administrator: Michigan Dept. of Community Health

Regional Telehealth Resource Center:

Upper Midwest Telehealth Resource Center

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Definition of telemedicine/telehealth	
<p>“Telemedicine means the use of an electronic media to link patients with health care professionals in different locations. To be considered telemedicine, the health care professional must be able to examine the patient via a real-time, interactive audio or video, or both, telecommunications system, and the patient must be able to interact with the off-site health care professional at the time the services are provided.”</p> <p><i>Source: MI Compiled Law Svcs. Sec. 500.3476 (2012).</i></p>	<p>“Telemedicine is the use of telecommunication technology to connect a patient with a health care professional in a different location.”</p> <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1575 (Jan. 1, 2016) & MI Department of Community Health Bulletin Telemedicine. Aug. 30, 2013. (Accessed Mar. 2016).</i></p> <p><u>Speech-Language and Audiology Services</u></p> <p>“Telepractice is the use of telecommunications and information technologies for the exchange of encrypted patient data for the provision of speech-language and audiology services. Telepractice must be obtained through real-time interaction between the patient's physical location (patient site) and the provider's physical location (provider site).”</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 15-22. School based services providers and billing agents. 7/1/15. (Accessed Mar. 2016).</i></p> <p><u>Telepractice for Behavioral Health Therapy:</u></p> <p>Telepractice is the use of telecommunications and information technologies for the exchange of encrypted patient data for the provision of services. Telepractice must be obtained through real-time interaction between the child's physical location (patient site) and the provider's physical location (provider Site).</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 16-07. Updates to Provider Manual. 3/1/16. (Accessed Mar. 2016).</i></p>
Live Video Reimbursement	
<p>Michigan law states that “contracts shall not require face-to-face contact between a health care professional and a patient for services appropriately provided through telemedicine”, which includes live video.</p> <p><i>Source: MI Compiled Law Services Sec. 500.3476 (2012).</i></p> <p>(See “Private Payers” section).</p>	<p>Michigan Medicaid reimburses for the following services categories via live video:</p> <ul style="list-style-type: none"> • Inpatient Consults; • Office or other outpatient consults • Office or other outpatient services • Psychiatric diagnostic procedures

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	<ul style="list-style-type: none"> • Subsequent hospital care • Training services, diabetes • End stage renal disease (ESRD) related services. However, there must be at least one in-person visit per month, by a physician, nurse practitioner, or physician's assistant, to examine the vascular site for ESRD services. • Behavior change intervention, individual • Behavior health and/or substance abuse treatment services • Education service, telehealth • Nursing facility subsequent care <p>The initial visit for nursing facility services must be face-to-face.</p> <p>Where face-to-face visits are required, telemedicine services may be used in addition to the required face-to-face visit, but cannot be used as a substitute.</p> <ul style="list-style-type: none"> • Physicians and practitioners are eligible to be distant site providers. Providers at the distant site can only bill services listed in the telemedicine services database. <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 1575 (Jan. 1, 2016) & MI Department of Community Health Bulletin Telemedicine. Aug. 30, 2013. (Accessed Mar. 2016).</i></p> <p><u>Speech-Language and Audiology Services</u> MI Medicaid will reimburse for speech language and audiology services provided through their school based program.</p> <p>The patient site may be located within the school, at the patient's home or any other established site deemed appropriate by the provider.</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 15-22. School based services providers and billing agents. 7/1/15 & MI Dept. of Community Health, Medicaid Provider Manual, p. 1672 (Jan. 1, 2016) (Accessed Mar. 2016).</i></p> <p><u>Behavioral Health Therapy</u> Telepractice is covered under certain circumstances, when technological requirements are met. Eligible providers include:</p> <ul style="list-style-type: none"> • Board Certified Behavior Analysts • Board Certified Assistant Behavior Analysts • Licensed Psychologists • Limited Licensed Psychologists • Qualified Behavioral Health Professionals. <p>The provider is only able to monitor one child/family at a time.</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 16-07.</i></p>

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	<i>Updates to Provider Manual. 3/1/16. (Accessed Mar. 2016).</i>
Store and Forward Reimbursement	
<p>No reimbursement based upon definition of “telemedicine” which describes telemedicine as occurring in “real time.</p> <p><i>Source: MI Compiled Law Svcs. Sec. 500.3476 (2012).</i></p>	<p>Telecommunication systems using store and forward technology are not included in MI Medicaid’s telemedicine policy.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 1575 (Jan. 1, 2016).</i></p>
Remote Patient Monitoring Reimbursement	
No reference found.	No reference found.
Email/Phone/FAX Restrictions	
No reference found.	No reference found.
Online Prescribing	
<p>Providers must have an existing physician-patient relationship.</p> <p><i>Source: MI Compiled Laws Sec. 333.17751 (2012).</i></p>	No reference found.
Consent	
No reference found.	No reference found.
Location	
No reference found.	<p>Eligible originating sites:</p> <ul style="list-style-type: none"> • County mental health clinics or publicly funded mental health facilities; • Federally Qualified Health Centers; • Hospitals (inpatient, outpatient, or Critical Access Hospitals); • Physician or other providers’ offices, including medical clinics; • Hospital-based or CAH-based Renal Dialysis Centers; • Rural Health Clinics; • Skilled nursing facilities; • Tribal Health Centers. <p><i>Source: MI Dept. of Community Health, Medicaid Provider Manual, p. 1576 (Jan. 1, 2016) & MI Department of Community Health Bulletin Telemedicine. Aug. 30, 2013. (Accessed Mar. 2016).</i></p> <p>Speech-Language and Audiology Services The patient site may be located within the school, at the patient’s home or any other established site deemed appropriate by the provider for reimbursement in their school based program.</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 15-22. School based services providers and billing agents. 7/1/15 & MI Dept. of Community Health, Medicaid Provider Manual, p. 1672 (Jan. 1, 2016) (Accessed Mar. 2016).</i></p>

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	<p>Behavioral Health Therapy Eligible patient site:</p> <ul style="list-style-type: none"> • Center • Clinic • Patient's home • Any other established site deemed appropriate by the provider <p>Room must be free of distractions. A trained facilitator must be present at the patient site.</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 16-07. Updates to Provider Manual. 3/1/16. (Accessed Mar. 2016).</i></p>
Cross-State Licensing	
No reference found.	<p>Telemedicine services must be provided by a health care professional who is licensed, registered or otherwise authorized to engage in his or her health care profession in the state where the patient is located.</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 15-44. Enrollment of Psychologists, Social Workers, and Professional Counselors as Medicaid Providers. 10/30/15. (Accessed Mar. 2016).</i></p> <p>Behavioral Health Therapy Must be fully licensed in MI.</p> <p><i>Source: MI Medical Services Administration Bulletin. MSA 16-07. Updates to Provider Manual. 3/1/16. (Accessed Mar. 2016).</i></p>
Private Payers	
<p>Contracts shall not require face-to-face contact between a health care professional and a patient for services appropriately provided through telemedicine, as determined by the insurer or health maintenance organization. Telemedicine services shall be provided by a health care professional who is licensed, registered, or otherwise authorized to engage in his or her health care profession in the state where the patient is located. Telemedicine services are subject to all terms and conditions of the contract.</p> <p><i>Source: MI Compiled Law Services Sec. 500.3476 (2012).</i></p>	No reference found.
Site/Transmission Fee	
No reference found.	<p>Originating site may bill for a facility fee.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p. 32 (Jan. 1, 2016).</i></p>
Miscellaneous	
	<p>No reimbursement for remote access for surgical procedures, and use of robotics.</p> <p><i>Source: Dept. of Community Health, Medicaid Provider Manual, p.</i></p>

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	<i>1575 (Jan. 1, 2016).</i>