

# Illinois

**Medicaid Program:** Illinois Medicaid

**Program Administrator:** Illinois Dept. of Healthcare and Family Services

**Regional Telehealth Resource Center:**

Upper Midwest Telehealth Resource Center  
 2901 Ohio Boulevard, Ste. 110  
 Terre Haute, IN 47803  
 (855) 283-3734 ext. 232  
[www.umtrc.org](http://www.umtrc.org)

STATE LAW/REGULATIONS	MEDICAID PROGRAM
<b>Definition of telemedicine/telehealth</b>	
<p>The Medical Practice Act of 1987 defines ‘telemedicine’ as “the performance of diagnosing patients, prescribing drugs, maintaining a medical office, etc., including but not limited to rendering written or oral opinions concerning diagnosis or treatment of a patient in Illinois by a person located outside the State of Illinois as a result of transmission of individual patient data by telephonic, electronic, or other means of communication from within this State.”</p> <p><i>Source: IL Compiled Statutes, Chapter 225, 60/49.5 (2012).</i></p> <p>The Administrative Code for the Department of Healthcare and Family Services defines ‘telemedicine’ as “the use of a telecommunication system to provide medical services for the purpose of evaluation and treatment when the patient is at one medical provider location and the rendering provider is at another location.”</p> <p><i>Source: IL Admin. Code, Title 89,140.403 (2012).</i></p> <p>Under the Department of Public Health, telemedicine means the provision of clinical services to patients by physicians and practitioners from a distance via electronic communications.</p> <p><i>Source: IL Admin. Code, Title 77, Sec. 250.310</i></p> <p><i>(also see Medicaid column)</i></p>	<p>“Telemedicine” is the use of a telecommunication system to provide medical services for the purpose of evaluation and treatment when the patient is at one medical provider location and the rendering provider is at another location.</p> <p><i>Source: IL Admin. Code, Title 89,140.403 (2012).</i></p> <p>“Telehealth is defined as the use of a telecommunication system to provide medical services between places of lesser and greater medical capability and/or expertise, for the purpose of evaluation and treatment. Medical data exchanged can take the form of multiple formats: text, graphics, still images, audio and video. The information or data exchanged can occur in real time (synchronous) through interactive video or multimedia collaborative environments or in near real time (asynchronous) through “store and forward” applications.”</p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Jul. 2015).</i></p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 37. (Accessed Jul. 2015).</i></p>
<b>Live Video Reimbursement</b>	
<p>Occupational therapy may be provided by telehealth as long as the standard of care is the same as in person care.</p> <p><i>Source: IL Statute, 225 ILCS 75/2. (Sunsets on Jan. 1, 2024).</i></p> <p><i>(see Medicaid column)</i></p>	<p>Illinois Medicaid will reimburse for live video under the following conditions:</p> <ul style="list-style-type: none"> <li>• A physician or other licensed health care professional must be present with the patient at all times with the patient at the originating site;</li> <li>• The distant site provider must be a physician, physician assistant, podiatrist or advanced practice</li> </ul>

**STATE LAW/REGULATIONS**

**MEDICAID PROGRAM**

nurse who is licensed by Illinois or the state where the patient is located;

- The originating and distant site provider must not be terminated, suspended or barred from the Department’s medical programs;
- Medical data may be exchanged through a telecommunication system;
- The interactive telecommunication system must, at a minimum, have the capability of allowing the consulting distant site provider to examine the patient sufficiently to allow proper diagnosis of the involved body system. The system must also be capable of transmitting clearly audible heart tones and lung sounds, as well as clear video images of the patient and any diagnostic tools, such as radiographs.

An encounter clinic serving as the distant site shall be reimbursed as follows:

1. If the originating site is another encounter clinic, the distant site encounter clinic shall receive no reimbursement from the Department. The originating site encounter clinic is responsible for reimbursement to the distant site encounter clinic; and
2. If the originating site is not an encounter clinic, the distant site encounter clinic shall be reimbursed for its medical encounter. The originating site provider will receive a facility fee.

*Source: IL Admin. Code Title 89, 140.403.*

Eligible originating site providers include:

- Physicians;
- Podiatrists;
- Local health departments;
- Community mental health centers;
- Outpatient hospitals;
- Encounter Rate Clinics
- Federally Qualified Health Centers (FQHC);
- Rural Health Clinics (RHC)

Eligible distant site providers include:

- Physicians;
- Podiatrists;
- Advanced practice nurses;
- Encounter Rate Clinics
- Federally Qualified Health Centers (FQHC);
- Rural Health Clinics;

*Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Jul. 2015).*

*Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38. (Accessed Jul. 2015).*

STATE LAW/REGULATIONS	MEDICAID PROGRAM
	<p>Distant Site providers may not seek reimbursement for their services when the Originating Site is an encounter clinic. The Originating Site encounter clinic is responsible for reimbursement to the Distant Site provider.</p> <p>Non-enrolled providers rendering services as a Distant Site provider shall not be eligible for reimbursement from the department, but may be reimbursed by the Originating Site provider.</p> <p>Under the department's telehealth policy, providers will be paid as either an Originating Site or Distant Site.</p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Jul. 2015).</i></p> <p><i>Source: IL Dept. of Healthcare and Family Svcs. Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38. (Accessed Jul. 2015).</i></p> <p><b>Psychiatric Services</b></p> <p>With the exception of group psychotherapy, tele-psychiatry is covered, if all of the conditions stated above are met.</p> <p>Tele-psychiatry eligible originating site providers:</p> <ul style="list-style-type: none"> <li>• Physician;</li> <li>• Other licensed healthcare professional or other licensed clinician;</li> <li>• Mental health professional;</li> <li>• Qualified mental health professional</li> </ul> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Jul. 2015).</i></p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38. (Accessed Jul. 2015).</i></p>
<b>Store and Forward Reimbursement</b>	
(see Medicaid column)	<p>Illinois Medicaid will reimburse a provider at a distant site when they “review the medical case without the patient being present.”</p> <p><i>Source: IL Administrative Code, Title 89 ,140.403 (2012).</i></p> <p>The Illinois Medicaid definition encompasses store and forward. “The information or data exchanged can occur in real time (synchronous) through interactive video or multimedia collaborative environments or in near real time (asynchronous) through “store and forward” applications.”</p> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Jul. 2015).</i></p>

STATE LAW/REGULATIONS	MEDICAID PROGRAM
	<p><i>Source: IL Dept. of Healthcare and Family Svcs., Handbook for Practitioners. Ch. A-200 Policy and Procedures, p. 38, (Accessed Jul. 2015).</i></p>
<b>Remote Patient Monitoring Reimbursement</b>	
No reference found.	<p>IL Medicaid will cover home uterine monitoring with prior approval and when patient meets specific criteria.</p> <p><i>Source: IL Dept. of Healthcare and Family Services, Handbook for Durable Medical Equipment, Chapter M-200, Policy and Procedures for Medical Equipment and Supplies, p. 50 (Nov. 2001). (Accessed Jul. 2015).</i></p>
<b>Email/Phone/FAX</b>	
<i>(see Medicaid column)</i>	<p>No reimbursement for email. No reimbursement for telephone. No reimbursement for FAX.</p> <p><i>Source: IL Dept. of Healthcare and Family Services, Handbook for Practitioners Rendering Medical Services, Chapter A-200, Policy and Procedures for Medical Services, p. 38 (August 2010) &amp; Source: IL Administrative Code, Title 89 ,140.403 (2012). (Accessed Jul. 2015).</i></p>
<b>Online Prescribing</b>	
No reference found.	No reference found.
<b>Consent</b>	
No reference found.	No reference found.
<b>Location</b>	
<i>(see Medicaid column)</i>	<p>Eligible originating site:</p> <ul style="list-style-type: none"> <li>• Physician office;</li> <li>• Podiatrist office;</li> <li>• Local health departments;</li> <li>• Community mental health centers;</li> <li>• Outpatient hospitals;</li> <li>• Rural health clinics;</li> <li>• Encounter Rate Clinics</li> <li>• Federally Qualified Health Centers;</li> </ul> <p><i>Source: IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Informational Notice, Jan. 1, 2010. (Accessed Jul. 2015).</i></p>
<b>Cross-State Licensing</b>	
<p>Illinois adopted legislation to join the Interstate Medical Licensure Compact.</p> <p><i>Source: IL Public Act 099-0076 (2015).</i></p>	<p>For medical services, the provider rendering the service at the distant site can be a physician, physician assistant, podiatrist or advanced practice nurse, who is licensed by the State of Illinois or by the state where the patient is located.</p> <p>For psychiatric services, the provider rendering the service at the distant site must be a physician licensed</p>

STATE LAW/REGULATIONS	MEDICAID PROGRAM
	<p>by the State of Illinois, or by the state where the patient is located, who has completed an approved general psychiatry residency program or a child and adolescent psychiatry residency program.</p> <p><i>Source: IL Handbook for Practitioners Rendering Medical Services, Chapter A-200, Policy and Procedures for Medical Services, p. 38 (August 2010). (Accessed Jul. 2015).</i></p>
<b>Private Payers</b>	
<p>If an insurer provides coverage for telehealth services, then it shall not:</p> <ul style="list-style-type: none"> <li>• Require in-person contact occur between a health care provider and a patient;</li> <li>• Require the health care provider to document a barrier to an in-person consultation;</li> <li>• Require telehealth use when it is not appropriate; or</li> <li>• Require the use of telehealth when the patient chooses an in-person consultation</li> </ul> <p><i>Source: SB 647 (2014) IL Insurance Code. Sec. 356z.22.</i></p>	<p>No reference found.</p>
<b>Site/Transmission Fee</b>	
<p>No reference found.</p>	<p>There is reimbursement for originating site facility fees.</p> <p>Eligible facilities include:</p> <ul style="list-style-type: none"> <li>• Physician's office;</li> <li>• Podiatrist's office;</li> <li>• Local health departments;</li> <li>• Community mental health centers;</li> <li>• Outpatient hospitals;</li> <li>• Community Mental Health Providers</li> </ul> <p>Originating site providers who receive reimbursement for the patient's room and board are not eligible for facility fees.</p> <p><i>Source: IL Handbook for Practitioners Rendering Medical Services, Ch. A-200, Policy and Procedures for Medical Services, p. 38 (Aug. 2010). (Accessed Jul. 2015).</i></p> <p><i>Source (Community mental health providers): IL Dept. of Healthcare and Family Svcs., Expansion of Telehealth Services, Mar. 25, 2014. (Accessed Jul. 2015).</i></p>
<b>Miscellaneous</b>	

